

CAGE CODE: 9UF14
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# **Capabilities Statement**

## **Company Overview**

UDTechnologies is a leading provider of IT solutions, specializing in hardware repair, installation, web design, security services, and the sale of top-quality laptops and refurbished items. We focus on delivering innovative, reliable, and cost-effective IT solutions for businesses and individuals. With a team of highly skilled professionals, we pride ourselves on exceptional customer service, integrity, and technical expertise.

# **Core Competencies**

- Hardware Repair & Installation: Comprehensive services including diagnostic, repair, and installation of computers, servers, networking devices, and peripherals.
- Web Design & Development: Custom web design, development, and ongoing support, ensuring user-friendly interfaces and optimized performance.
- Security Services: Risk assessment, network security, firewall configuration, and cybersecurity solutions to protect your digital assets and infrastructure.
- Top-Quality Laptops & Refurbished Items: Sales of premium laptops and carefully refurbished electronics, providing high performance at competitive prices.
- IT Consultation & Support: Tailored IT consultation, proactive support, and system optimization to improve overall business operations and technology performance.

#### **Differentiators**

- Expertise: A highly experienced team with in-depth knowledge in hardware repair, system installation, and cutting-edge security solutions.
- Customer-Centric Approach: Focus on personalized service with a commitment to understanding each client's unique needs.
- Affordable Solutions: Providing cost-effective technology solutions, ensuring businesses of all sizes benefit from premium services within budget.
- Comprehensive Services: Full spectrum of IT solutions from diagnostics to installation, web design, and security, allowing customers to rely on a single provider for all their tech needs.
- Integrity & Reliability: Proven track record of delivering services with the highest standards of integrity, honesty, and commitment to customer satisfaction.

#### **Past Performance**

- · Provided IT solutions for multiple small businesses, including hardware repair and network setup.
- Supported local organizations with security system installations and network protection services.
- Delivered web design projects for various startups, including eCommerce platforms and professional service websites.
- Sold and installed quality refurbished laptops for schools, small businesses, and government contractors, ensuring
  affordability without compromising performance.

# NAICS Code(s):

**541990** – Miscellaneous professional, scientific, and technical services. - Primary

**541519** – Other IT-related services and solutions.

**541511** – Custom software development and programming.

**541513** – Computer facilities management and IT operations.

**518210 –** Computing infrastructure, data processing, and web hosting.

**541611 -** Administrative and general management consulting.

**541612 -** Human resources and workforce consulting.

**541690** – Other technical and scientific consulting.

### **Contact Information:**

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